



# Questions submitted for the 2022 FCC Annual Public Meeting

## Question:

FCC provides access to incredible knowledge through its learning events and knowledge extension activities. How come these and FCC's role in knowledge extension and learning events are not included in the annual report? As a stakeholder, I would love to see performance metrics and financial information concerning FCC's commitment to skills development activities and not just the lending portfolio.

## Response:

Thank you for the feedback. We agree that our learning and knowledge programs are important for the industry and remain committed to providing ideas, advice and resources to help Canadian producers, agribusinesses and food processors learn and improve their operations.

The annual report is a high-level overview of the activities of the corporation, and as such, we don't provide details on specific programming. To keep the content as streamlined as possible, we provide hyperlinks within the annual report to additional content on FCC's website. Links to FCC learning and knowledge events can be found under *We help customers dream, grow and thrive* on page 12 and at the top of page 26 of the report. In addition to the performance indicators found on page 30 of the report, performance trends about FCC learning and knowledge programming can be found in FCC's 2020-21 ESG report.

We are always looking for ways to improve our public reporting documents and will take your feedback into consideration as we plan for the next report. When you watch the Annual Public Meeting, you'll find that Interim CEO Ross Topp talks about our knowledge and advisory services offerings this past year.

Thank you again for your question.

## Question:

Can you comment on FCC's response to the *Emergencies Act*?

## Response:

Thank you for your question about our response to the *Emergencies Act*.

We would like to reiterate that no customers were affected by the implementation of the *Emergencies Act*. This means that no loans were denied, nor were any existing FCC customer loans affected. All customers were served without interruption.

Like any other financial institution, FCC is subject to federal laws, including the *Emergencies Act*. Our communication with employees was part of the due diligence undertaken to comply with the act.

Again, thank you for reaching out and enabling us to reiterate that during the implementation and subsequent withdrawal of the *Emergencies Act*, access to financing and other services was uninterrupted for 100% of FCC customers.